

Quality Policy 2024

Bucks Recycling Limited is a waste management company providing skips and roll on offs throughout the counties of Buckinghamshire and Oxfordshire. We are committed to providing a quality service to our customers and have implemented a Quality Management System (QMS) to meet the requirements of ISO 9001:2015 and ISO 14001:2015. We run our fleet of HGV vehicles to the highest industry standards and have achieved silver FORS accreditation (Fleet Operator Recognition Scheme).

Our Vision -

To make every skip a green skip and be eco warriors in the war on Global Warming

Our Mission is to provide the best skip service in the local area, exceeding customer expectations & fulfilling these 3 promises:

1. Same day delivery for skips ordered by 11am to the local area.
2. Next working day for all other deliveries/exchanges locally.
3. 100% of waste diverted from landfill.

To ensure continuous improvement, the management team will hold an annual review meeting where quality performance will be analysed for the previous year, policies reviewed, objectives and targets set for the following year. The directors and management team are responsible for quality control throughout the company and achieve this through on-going training with staff, clear communication and striving to always be the best in our industry. We are independently audited every year by BSI and FORS and to retain our accreditations, we must provide robust evidence of continuous improvement and compliance.

This policy is reviewed annually and can be viewed by all interested parties on our website www.bucksrecycling.co.uk

Tricia Murray

Tricia Murray BA(Hons) CMgr FCIM

Managing Director